

## QUALITY POLICY STATEMENT

West & Senior is committed to delivering quality products designed for our client's applications, and providing comprehensive technical support to ensure client satisfaction.

The Company's aim is to understand its customers' requirements and provide them with products precisely as agreed in the most efficient and cost effective manner. Product consistency is a key aspect of continuous supply.

BS EN ISO 9001: 2015 is the Quality Standard used by the Company; it is fully supported by The Board of Directors, Management, and Employees of the Company. The Company is fully committed to the maintenance of the ongoing Quality Improvement Process. To achieve this, measurable objectives with associated targets are established to ensure continuous improvement of performance in all areas.

To communicate our quality objectives and performance throughout the Company, staff training, development and the review of manufacturing procedures and equipment are considered an essential part of our quality commitment. This aids our ongoing review process.

The Company will endeavour to seek the same commitment from its suppliers and contractors.

The use of the systems and procedures defined within the Company's Quality Management Systems Manual, appendices and referenced documents is mandatory for all employees.

S. R. Senior  
Managing Director

S. Hickman  
QHSE Manager

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